

COMPLAINTS

Pursuant to Article 13 (1) and (2) of the General Regulation on the Protection of Personal Data of 27 April 2016. (RODO). I inform you that:

1. The administrator of your personal data is: EXTRAL Sp. z o. o. with the registered office in Żory, ul. Wygoda 2, 44-240 Żory, KRS: 0000294931, Tax Identification Number: 534 2375148, REGON: 141217747.
2. In order to provide information regarding the processing of your personal data, we have appointed a Data Protection Officer in the person of Mrs. Bżena Krawczuk. Please send all information to the mailbox of the Data Protection Officer: iod@extral.com.
3. Your personal data will be processed for the purpose of complaint processing, based on the legal basis - Article 6. ust.1.lit.b, f RODO.
4. Your personal data will be forwarded to companies that support financial and accounting programs.
5. Your personal data will not be transferred to countries outside the European Union.
6. Your personal data will be processed until the complaint is considered.
7. You have the right to access your data and the right to rectify, delete, limit processing, the right to transfer data and express objections.
8. Providing your personal data by yourself is voluntary, however, necessary to consider the complaint.
9. You have the right to lodge a complaint to the President of the Office for Personal Data Protection, ul. Stawki 2, 00-193 Warszawa, when you consider that the processing of personal data violates the law.
10. Your data will not be processed in an automated way and in the form of profiling.

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